

QA checklist

12 software areas to test ahead of Black Friday and Cyber Monday rush



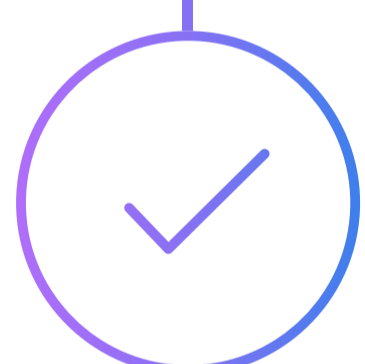
Shopping cart

Ensure the shopping cart operates seamlessly, allowing users to add, remove, and update items without glitches by relying on **functional testing**.



Checkout process

Validate that the checkout flow is intuitive, efficient, and error-free with **UAT testing**.



Customer data security

Make sure that end-user's sensitive and financial information is properly encrypted by applying **security testing**.



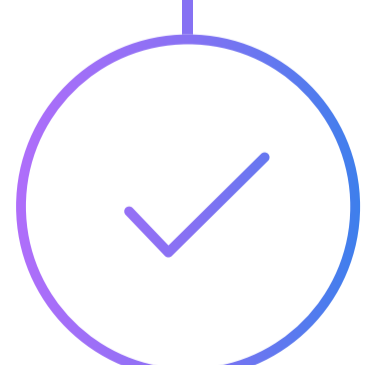
Mobile responsiveness

Confirm that the eCommerce platform provides a seamless experience across various devices and browsers with **compatibility testing**.



Language support

Evaluate that the eCommerce software supports multiple languages and is culturally adapted for diverse markets with **localization and internationalization testing**.



Page loading speed

Ascertain the platform's response to increased user traffic and prevent potential problems due to slow response times through **performance testing**.



Shipping and delivery

Ensure that the whole process from order placement to tracking is flawless with **functional testing**.



Customer accounts

Provide buyers with easy and user-friendly navigation and management of their accounts with **usability testing**.



Inventory management

Verify that updates to the inventory management system don't disrupt overall functionality by conducting **regression testing**.



Discounts

Assess that discount codes are applied correctly, avoiding issues, such as overcharging or undercharging during peak sales periods through **functional testing**.



Payment system

Enable seamless payment processes and assess the system's capability to handle peak transaction volumes safely and efficiently with **security, performance, and functional testing**.



Customer support

Ensure the reliable operation of the customer support service and validate that it seamlessly handles concurrent user interactions with **UAT and performance testing**.