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Case Studies

All, Mobile Application Testing, Acceptance Testing, Full cycle QA, Requirement testing, Functional Testing, Localization Testing, Usability Testing, Copmpatibility Testing, Stability Testing, Security Testing, Performance Testing, Test Automation, Migration testing, Integration Testing

Full cycle QA Projects

- A1QA performs complex testing of a corporate web portal
- A1QA helps to secure a corporate network
- A1QA helps Velcom to replace billing solution and improve business processes

COMPANY PROFILE



Velcom is the leading East European telecom operator serving over 4.8 M subscribers, both private and corporate. Since Nov 2007 Velcom is a member of Telekom Austria Group (TAG). In 2012 Velcom approached A1QA to face the challenge of providing quality assurance for

BUSINESS OBJECTIVES

- To accelerate time-to-market
- To foster marketing innovations
- To grow client's loyalty
- To support internal customer technological services
- To increase ARPU
- To improve business processes planning
- To integrate new system modules
- To support clients services

BUSINESS NEED

Replacement of OSS/BSS solution used by Velcom

PROJECT GOALS



Setting up testing environment



Acceptance procedures performance



End-to-end test-cases development



Development of testing approach

CHALLENGES

- Poorly established testing approach
- Absence of test-cases
- Unprepared environment for acceptance procedures
- Lack of system`s technical documentation

SOLUTIONS

- Development of testing environment
- Setting up and implementing test- and bug-tracking systems
- Development of testing model and test-cases
- Development of acceptance testing end-to-end scripts
- System preparation for acceptance procedures
- Development of user manuals

TEHNOLOGIES USED



RESULTS

100%

- compliance with defined testing roadmap
- months of project duration
- man-hours in project efforts
- written test-cases
- full time QA engineers
- technology seminars for Velcom Billing team

TESTIMONIAL

"A1QA proved to be a reliable, trustworthy and extremely professional partner. Throughout our entire collaboration, they continuously demonstrated their deep expertise and knowledge in telecom testing domain. A1QA specialists were fully committed to our success, delivering value to our organization through their result-oriented approach, outstanding project management abilities and immense qual"

Christian Ladstaetter
Head of IT Division
VELOCOM/TELECOM AUSTRIA GROUP

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